

User Guide

4K Ultra HD Android TV Box

If you need assistance with setting up or controlling your device please contact our local support help desk on 010 824 0049, or visit www.ematic.co.za.



ematic

AGT419

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SAFETY PRECAUTIONS

- Keep the device right-side up and avoid placing heavy objects on top of the product.
- Use the power adapter provided.
- Do not use damaged power cables or plugs.
- Do not disassemble or modify the device by yourself to avoid any shock or damage.
- Keep the device away from any heat source to avoid damage. The device should be kept in a dry, well-ventilated area away from any dust that may cause fire or electric shock.
- Promptly shut down and unplug the device if smoke or any foul smell is emitted.
- Unplug the device when not in use for long periods of time.

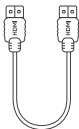
PACKAGE CONTENT



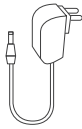
Android
TV Box



Voice Search
Remote

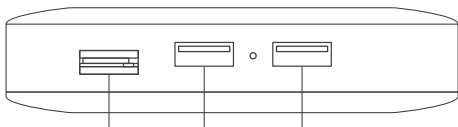


HDMI
Cable

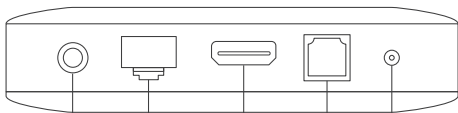


Power
Adapter

TV BOX PANELS



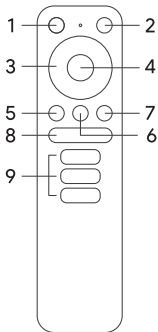
TF (Micro SD) Card Port USB Port 1 USB Port 2



AV Output Ethernet HDMI Out Optical S/P DIF DC In

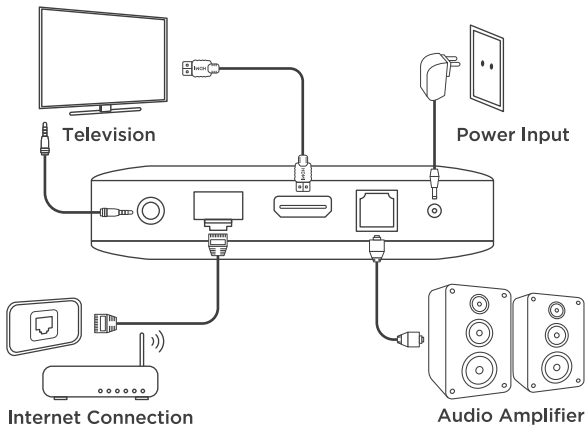
VOICE SEARCH REMOTE

- 1 - Power On/Off
- 2 - Google Assistant
- 3 - Up/Down/Left/Right Direction Keys
- 4 - Enter/Confirm
- 5 - Back
- 6 - Home
- 7 - Menu
- 8 - Volume
- 9 - Youtube, Netflix, Google Play Shortcut Buttons



CONNECTION GUIDE

Refer to the diagram below for connecting your Ematic TV Box to power, network and other devices. (Note: Before getting started, please turn off all devices to be connected.)



Note: The Ematic TV Box also supports Wi-Fi. To connect, go to Settings -> Network.

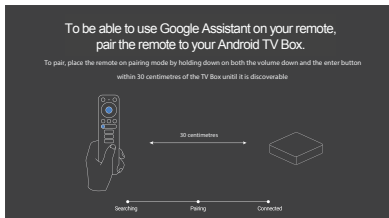
- STEP 1** - Connect the Ematic TV box to your television via the HDMI Cable.
- STEP 2** - Using an Ethernet Cable, connect the LAN Port of the TV Box to the LAN Port of your router or home broadband network.
- STEP 3** - Connect the TV Box to power using the power adapter provided. You can then power on your device and begin.

Note: Before turning on your device, please switch the signal output of the TV to the correct source.

SETTING UP YOUR DEVICE

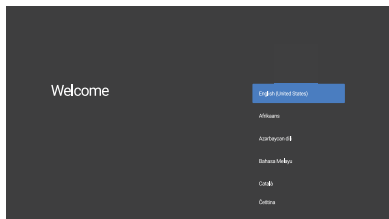
You may turn on your device after properly connecting all hardware.

To be able to use Google Assistant on your remote, you must first pair your Bluetooth Remote to your TV Box. Follow the pairing instructions on screen.



Step 1: Language

Select your preferred language on the Welcome Page.



Step 2: Set up with Android device

Choose whether to set up your TV Box with an Android device or skip this step. If you choose Yes, please refer to the Bluetooth Pairing section of this user guide.

Step 3: Wi-Fi

Connect to your Wi-Fi Network. Skip this step if already connected via Ethernet.

Step 4: Google Account

Sign in with your Google Account.

Step 5: Terms of Service & Privacy Policy

Read and accept the Terms of Services & Privacy Policy.

Step 6: Location Settings

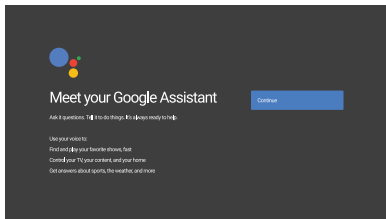
Choose whether to allow Google to use your location to improve the experience.

Step 7: Diagnostic Report Settings

Select whether to allow your Android TV Box to send automatic diagnostic and usage data to Google.

Step 8: Meet your Google Assistant

Turn on the Google Assistant function for the functionality to work on your remote.



Step 9: Name your Android TV Box

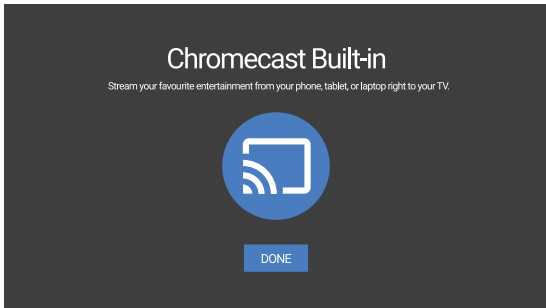
Select from the options provided or enter a custom name to easily identify your device when pairing to other devices.

Step 10: Get Started with Apps

Select apps you would like installed.

Step 11: Welcome to Android TV

A walkthrough of the features of your device.



Click on “DONE” after the walkthrough to start using your device. You are now ready to begin.

SETTINGS

Select Settings to check the device information, add/remove accounts, and make changes to the system settings.

Wi-Fi Settings

Under Network Settings, select and enable Wi-Fi in order to connect to the network.

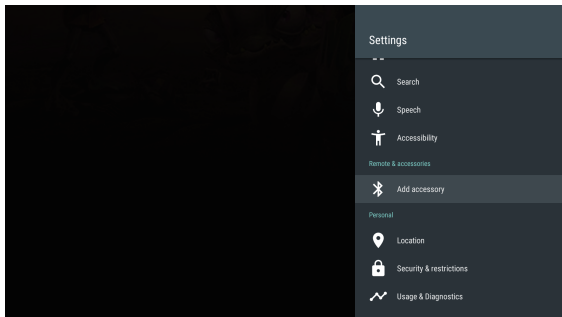
Once the device scans and lists nearby Wi-Fi networks, select the appropriate network name, input the password if required, and select Connect.

Language Settings

Under Settings > Preferences, select Language to change the language previously set.

Bluetooth Pairing

- Select Settings in the Menu Launcher.
- From the Remote & Accessories menu, click “Add Accessory” then select the device to be connected.

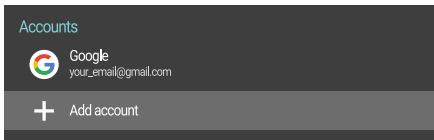


Unpairing a Bluetooth Device

- Select Settings from the Menu Launcher.
- From the Remote & Accessories menu, click “Unpair”, then select the Bluetooth device you want to unpair.

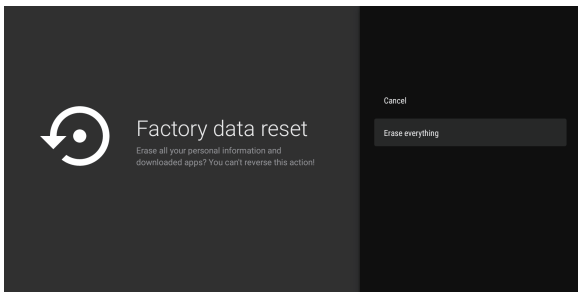
Adding Accounts

For new Google users, sign up for a new Google account using the TV for easier login and payment security. Add an account or switch accounts under Accounts in the Settings Menu.



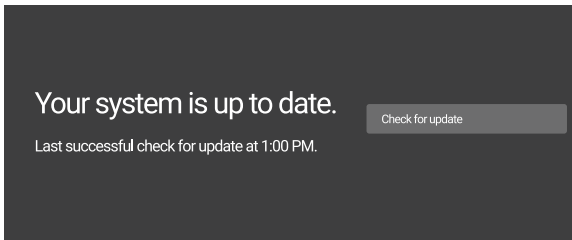
Under Settings, select Storage & Reset.

- Click Factory data reset to erase everything.
- Once this option has been selected, all manually installed apps and user data information will be deleted.



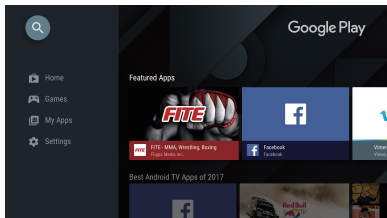
About

You can check information about your device by clicking on About in the Settings Menu. This panel will show you the model of your device, version, firmware version, and more. You can also update your system by clicking on System Update from this menu.



DOWNLOADING APPS

Supported Android TV apps are available for download on Google Play. Do not install apps via USB driver, TF card, or hard disk drive.



To Access Google Play:

1. Scroll down to the Apps row on your Android TV Home Page.
2. Select the Add Icon (+), then choose the Google Play Store from the list of options. Once the Google Play Store app is added to your Android Home Page, you can then open the store to download more apps.

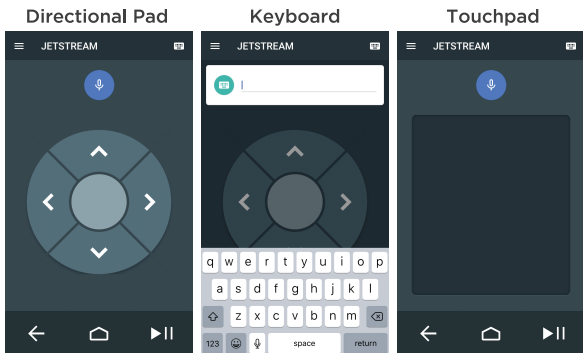
USE YOUR SMARTPHONE AS A REMOTE

Did you know that you can use your smartphone as a touchpad to easily navigate your screen, instead of using the remote's directional buttons? You can even use your smartphone to type in that long movie title you want to search! How?

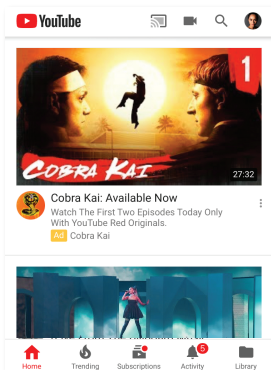
(1) Simply download the “Android TV Remote” app from Playstore or the App Store on your respective Android or Apple device. (Make sure your phone and the box are connected on the same Wi-Fi network.)

(2) Search and connect to your Android TV Box then input

the code displayed on the TV into the device. You may now use your phone as a voice search remote.




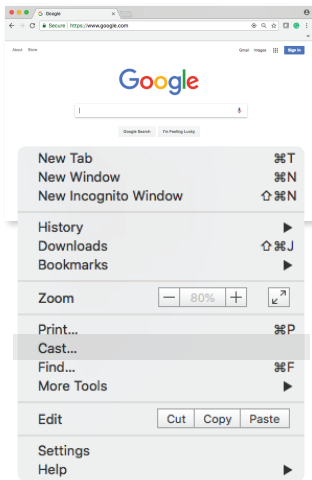
GOOGLE CAST




Cast from a Mobile Device

Certain apps allow you to cast to your TV. To cast, simply follow the following steps:

1. Open a Google cast compatible app on your mobile device
2. Navigate to the screen you wish to cast
3. Tap on the Cast icon  and then select your Android TV.



Cast from Google Chrome

This device has Google Chromecast built-in. To cast from Google Chrome, click the Settings icon  located on the top right corner of the browser, then click "Cast".

GOOGLE ASSISTANT

Say it to Play it.

Ask it to play your favorite show, video, or music. Or find the latest blockbuster to enjoy.

Movies & TV shows:

Play Stranger Things on Netflix.

Video clips: Play cat videos.

Apps: Open YouTube.

Search: Search for sitcoms.

Info: Tell me about Game of Thrones.

Control

Playback: Pause. Stop. Resume.

Volume: Louder. Softer.

Power: Turn off.

Play music, news, or podcasts

Music: Play music by Sia. (Learn how to choose your music service provider.)

News: Play the news. What's the latest news from BBC?

Ask Google

Sports: How did the Patriots do? When is the next Warriors game?

Calculations: What's 20% of 80?

Dictionary: What does "ludic" mean?

Find answers: How far away is the moon? How do you remove stains in a rug?

Unit conversions: How many teaspoons in a cup?



To get started, press the **Google Assistant button** on your remote.

Speak into the **microphone** of your Voice Search remote.

Learn more about the Google Assistant on assistant.google.com or say "What can you do?"

NOTE: To be able to use Google Assistant on your remote, you must first pair your Bluetooth Remote to your TV Box.

SIMPLE TROUBLESHOOTING

- Issue:** No display after power on
Possible Reason: The power cord is not properly connected
Solution: Ensure the device is connected to the power and that the power cord is connected to the correct port on the device.
- Issue:** No sound
Possible Reason: (1) Audio cable is not connected.
(2) The device is on Mute or the volume is too low.
Solution: (1) Reconnect the cable.
(2) Press the mute button to restore the sound and increase the volume.
- Issue:** Failed to connect to network
Possible Reason: (1) Ethernet cable is not properly connected.
(2) Wi-Fi is turned off or the signal is too weak.
Solution: (1) Reconnect the cable.
(2) Restart the Wi-Fi or adjust the position of the device closer to the router.
- Issue:** Remote Control Failure
Possible Reason: (1) If the remote control does not pair during set-up ensure that the sensors are in alignment with the TV Box.
(2) Remote control is broken or the batteries are low in power.
Solution: (1) Aim the remote's sensor at the front panel's sensor and try again. Check for obstructions blocking the signal path between the remote and the box.
(2) Replace batteries or send the device to the local maintenance service station for checking.

Issue:	No Picture on screen
Possible Reason:	HDMI cable is not connected.
Solution:	Make sure that HDMI is selected as your TV input.
Issue:	Voice search on remote is not working
Possible Reason:	Remote is not paired to the TV Box.
Solution:	See the Pairing Bluetooth Devices section in this guide.
Issue:	No Audio
Possible Reason:	Audio Settings not configured correctly for your TV.
Solution:	Go To Settings > Surround > Surround Sound and choose PCM

CUSTOMER SERVICE

Imported and distributed by Nology (Pty) Ltd in Southern Africa

For device support visit www.ematic.co.za

androidtv



Google Assistant

ematic

NETFLIX



Google Play



Google Play
Movies

prime video



YouTube

DStv

showmax

series | movies | kids | sport

